

FlukeCare™ Accreditation Calibration Program

Technical Data



FlukeCare is a comprehensive accredited instrument calibration and repair support plan to meet the increasing requirements for accredited calibration programs. It combines all the necessary elements of a successful support program, including accredited calibrations, repairs, and priority “Next-on-Bench” service. A FlukeCare program provides you with the right kind of support when you need it the most – and it’s a great value that fits easily into your service center budget.

FlukeCare is designed to ensure you an annual accredited calibration, coupled with the security of repair coverage in the event of a hardware failure beyond the warranty period. Because we understand the importance that your Fluke instrument plays in your operation, we include “Next-on-Bench” priority service for minimum downtime.

How FlukeCare Works

The FlukeCare program consists of the following services:

- **Calibrations**

We will perform an accredited calibration on each instrument covered by your FlukeCare program each time you send it in for repairs. If no repairs are required, we will perform an accredited calibration at the end of each year that your FlukeCare program is active. Calibrations will be performed in accordance with Fluke’s applicable accreditation programs.

- **Repairs**

All repairs to the instrument are covered for the term of your three or five-year FlukeCare program. After we repair the instrument, we will also perform an accredited calibration.

- **Next-on-Bench Priority Service**

Minimizing service time can help to reduce your cost of ownership and maximize your return on investment (ROI) for your instrument. Next-on-Bench service is a part of the FlukeCare Plan. This service is designed to reduce the processing time of an instrument in our Service Centers.

- **Support Packages**

FlukeCare is offered in three or five-year support packages. All support package offerings include the standard manufacturer’s warranty period as part of the three or five-year contract period.

FlukeCare Offerings:

• **SUPPORT PACKAGE W3:**

The W3 FlukeCare program consists of the manufacturer's warranty period plus an additional two years of repair support, with unlimited accredited calibrations performed after repair/s, or three accredited calibrations performed, one each, at the end of each year of the support package.

• **SUPPORT PACKAGE W5:**

The W5 FlukeCare program consists of the manufacturer's warranty period plus an additional four years of repair support, with unlimited accredited calibrations performed after repair/s, or five accredited calibrations performed, one each, at the end of each year of the support package.

Instrument Eligibility

Instruments that are eligible for this program are listed below. You may purchase a FlukeCare program when you purchase a new instrument, or any time within the manufacturer's new product warranty period.

5700A	5725A/1	4808	4950MTS	9500/3200
5700A/01	5500A	4808-10	4950-75	9500/1100
5700A/04	5500A/3	4808-20	7004N	9500/600
5700A-W/03	5500A/6	4808-30	7010N	9500/400
5720A	5520A	4808-40	7004T	9510 (HEAD)
5720A/01	5520A/3	4808-50	7010T	9520 (HEAD)
5720A/04	5520A/6	4808-60	9100	9530 (HEAD)
5720A-W/03	5520A/1GHz	4808FC	9100 w/ Scope Opt 250	
5725A	D1281 (ALL MODELS)	4808FCS	9100w/S cope Opt 600	

Ordering Information

Model

W3 FlukeCare Plan (3-Year)
W5 FlukeCare Plan (5-Year)

Fluke. *Keeping your world up and running.*

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