



FLUKE®

— DH Instruments

Silver CarePlans

Pressure & flow calibration products

Technical Data

Extended warranty for your Fluke instrument

Repairs are always unexpected, and they can be costly. Control your cost of ownership with a Fluke Silver CarePlan.

The Fluke Silver CarePlan is a comprehensive instrument warranty support plan that puts you in charge of your operating costs and protects your investment in your new instrument from Fluke's DH Instruments Division.

Extend repair coverage for two or four additional years beyond your factory warranty¹

If your Fluke covered instrument needs repair, we'll repair it at no charge, including a new A2LA calibration. Select from two- or four-year plans and have peace of mind, knowing that your cost of ownership is under control.

Notification of important product updates included

Keep your instrument up to date. When you are registered on our website, you will receive email notification of important PCN (product change notices) that affect your instrument. If your instrument is sent to us for repair, our technicians will install these firmware, software or hardware improvements upon your approval—and at no charge to you. Other providers cannot perform these valuable services.

Discounts on regular calibration and any out-of-plan services

You receive a 15 % discount on all requested calibrations during your CarePlan term. This discount will also be applied to any out-of-plan services such as a physical damage repair charges.

Qualifying for the Priority Silver CarePlan

You may purchase your Silver CarePlan at the time you order your new instrument or anytime within your new product's one-year factory warranty.

How to purchase

Pre-purchase registration is required

Careplan pre-purchase registration is required prior to processing your order. To register simply go to www.fluke.com/careplans to download a CarePlan product registration form. You can also obtain a CarePlan registration form by contacting Fluke DH Instruments. Complete this form and include with your purchase order.

When does my coverage start?

The extended warranty portion of your plan goes into effect at the end of your new factory warranty period.

Silver CarePlan basic features:

- Extended warranty coverage for your instrument beyond your original factory warranty
- Calibration included on qualified repair
- 15 % discount on calibrations and out-of-plan services
- Free product updates (PCNs) performed at the time of repair
- Two- and four-year plans available

Models

Model	Description	Models covered
CPD2PPC4-ACR	SLVR PLAN 2YR ,PPC4 CALIBRATOR ACRCAL	PPC4
CPD4PPC4-ACR	SLVR PLAN 4YR ,PPC4 CALIBRATOR ACRCAL	PPC4
CPD2EDW1-ACR	SLVR PLAN 2YR ,EDWT,1 QRPT,CALIBRATOR ACRCAL	E-DWT, 1 Q-RPT
CPD4EDW1-ACR	SLVR PLAN 4YR ,EDWT,1 QRPT,CALIBRATOR ACRCAL	E-DWT, 1 Q-RPT
CPD2EDW2-ACR	SLVR PLAN 2YR ,EDWT,2 QRPT,CALIBRATOR ACRCAL	E-DWT, 2 Q-RPT
CPD4EDW2-ACR	SLVR PLAN 4YR ,EDWT,2 QRPT,CALIBRATOR ACRCAL	E-DWT, 2 Q-RPT
CPD2RPM4-ACR	SLVR PLAN 2YR ,RPM4 CALIBRATOR ACRCAL	RPM4
CPD4RPM4-ACR	SLVR PLAN 4YR ,RPM4 CALIBRATOR ACRCAL	RPM4
CPD2MBOX-ACR	SLVR PLAN 2YR ,MOLBOX1+ CALIBRATOR ACRCAL	molbox1+, molbox1+S
CPD4MBOX-ACR	SLVR PLAN 4YR ,MOLBOX1+ CALIBRATOR ACRCAL	molbox1+, molbox1+S

*Silver CarePlan service, repair and calibration benefits are not available in all countries. Confirm availability with your local authorized Fluke representative.

Terms and conditions

1. Your extended warranty covers instrument repairs for parts and labor under the same terms as your new instrument factory warranty. Current information is at <http://us.fluke.com/usen/Home/termsconditions.htm>
2. Instruments showing signs of failure due to physical abuse, improper operation or application as determined by our labs are not covered under these Silver CarePlans. As a CarePlan holder you will receive a 15 % discount on these out-of-plan services.
3. PCN (product change notice) updates concern operations and specifications important to maintaining proper product operation. Only level 1 and level 2 PCN changes are installed under these CarePlans.
4. Not all calibrations are available for all products.
- Accredited, "ACR" calibrations provided: A2LA
5. Calibrations are not performed and PCNs are not installed under these CarePlans on instruments that do not require repair or are evaluated as "no-fault found" on our technicians' final analysis. In the case where your instrument was evaluated as "no fault found" you may obtain a calibration while your instrument is in our lab by purchasing a calibration at a 15 % discount from our current list price. An additional purchase order or other billing authorization will be required for these services.
6. Email notification is dependent on the information you list when registering on our website.
7. You may transfer ownership of a CarePlan for the same model and serial number for which the original plan was purchased. Ownership changes must be registered in order to receive service.
8. Fluke reserves the right to cancel a CarePlan for program abuses as determined by our lab managers. We will notify the plan owner in advance in writing and issue a prorated account credit for the remaining plan term value.
9. Fluke provides pre-paid return freight for services completely covered by warranty or CarePlan. Requests for special carriers and routings are not covered under these CarePlan services. If you require these special services they may be arranged by contacting your Fluke service facility.

Still have questions?

Every business needs to know their money is working hard for them. Your local Fluke DH Instruments representative can show you the value of these plans by comparing Silver CarePlans to other forms of instrument maintenance and repair. You'll be surprised at the value these plans offer!

Fluke. *Keeping your world up and running.*®

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