



Silver CarePlans

Temperature calibration products

FLUKE®

Hart Scientific®

Technical Data

Extended warranty for your Fluke instrument

Repairs are always unexpected, and they can be costly. Control your cost of ownership with a Fluke Silver CarePlan.

The Fluke Silver CarePlan is a comprehensive instrument warranty support plan that puts you in charge of your operating costs and protects your investment in your new Fluke instrument.

Extend repair coverage for one, two, or four additional years beyond your factory warranty

If your Fluke covered instrument needs repair, we'll repair it at no charge, including a new calibration. Select from one of the three plans mentioned above and have peace of mind, knowing that your cost of ownership is under control.

Discounts on regular calibrations and any out-of-plan service charges

You receive a 15 % discount on all requested calibrations during your factory warranty period and your selected CarePlan term. This discount is also extended to any out-of-plan service charges such as physical damage to your instrument.

Installation of important product updates – included

Keep your instrument up to date. If your instrument is sent to us for repair, our technicians will install firmware, software or hardware improvements—at no charge to you. Other providers cannot perform these valuable services.

Qualifying for the Priority Silver CarePlan

You may purchase your Silver CarePlan at the time you order your new instrument or anytime within your new product's one-year factory warranty.

How to purchase

Pre-purchase registration is required

CarePlan pre-purchase registration is required prior to processing your order. To register simply go to www.fluke.com/careplans to download a CarePlan product registration form. You can also obtain a CarePlan registration form by contacting Fluke Hart Scientific in your area. Complete this form and include with your purchase order.

When does my coverage start?

As soon as you receive your CarePlan documents and complete your on-line registration, you begin enjoying your CarePlan benefits for discounted annual calibrations anytime during the factory warranty period. The extended warranty portion of your plan goes into effect at the end of your new factory warranty period.

Silver CarePlan basic features:

- Extended warranty coverage for your instrument
- Calibration included on repairs covered by your plan
- 15 % discount on regular calibrations and out-of-plan services
- Free product updates (PCNs) performed at the time of repair
- One-, two-, and four-year plans available

Instrument model families covered by Fluke Silver CarePlans	Silver Care Plan Models, one-year*	Mainframes included
Readouts	SC1-THRO	1502A, 1504, 1523, 1524, 1529, 1560, 1620A, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 3560
Super-Thermometers	SC1-SPTH	1594, 1595
Handheld Dry-wells	SC1-HHDW	9100S, 9102S
Field Dry-wells	SC1-FDDW	3125, 9009, 9101, 9103, 9140, 9141
Micro-Baths	SC1-MCBA	6102, 7102, 7103
Field Metrology Wells	SC1-FDMW	9142, 9142-P, 9143, 9143-P, 9144, 9144-P
Lab Metrology Wells	SC1-LBMW	9170, 9170-R, 9171, 9171-R, 9172, 9172-R, 9173, 9173-R
Industrial IR Calibrators	SC1-INIR	9132, 9133
Radiometric IR Calibrators	SC1-RDIR	4180, 4181
Special Application Dry-wells	SC1-SPDW	9007, 9011
Humidity Sensors	SC1-RHSN	2626S, 2626H
Furnaces	SC1-FRNC	9112, 9150
FP Maintenance Apparatuses	SC1-FPMA	9210, 9230, 9260
Compact Hot Baths	SC1-CHBA	6330, 6331
Compact Cold Baths	SC1-CCBA	7320, 7321, 7340, 7341
Compact Cascade Baths	SC1-CDBA	7380, 7381
Mid Range Baths	SC1-MRBA	7011, 7108, 7008
Standard Hot Baths	SC1-SHBA	6020, 6022, 6024, 6050H
Standard Low Temp Baths	SC1-SLBA	7037, 7040, 7041
Standard Cascade Baths	SC1-SCBA	7060, 7061, 7080, 7081
TPW Baths	SC1-TPWB	7012, 7312
Special Application Baths	SC1-SPBA	6055, 7009, 7015

*Replace "SC1-" with "SC2-" or "SC4-" for 2- or 4-year plans respectively.

Still have questions?

Contact Fluke or your local authorized Fluke dealer for more information.

Terms and conditions

- Your extended warranty covers instrument repairs for parts and labor under the same terms as your new instrument factory warranty.
- Instruments showing signs of failure due to physical abuse, improper operation or application as determined by our labs are not covered under these Silver CarePlans. As a current plan holder you will receive 15 % off standard repair pricing for these out-of-plan services.
- PCN (product change notice) updates concern operations and specifications important to maintaining proper product operation. Only level 1 and level 2 PCN changes are installed under these CarePlans.
- Not all calibrations are available for all products or in all countries.
US: NIST traceable, *NVLAP accredited
Europe: CalNet®, UKAS accredited, RvA, or DKD accredited.
Other countries: dependent on service location
(*NVLAP accredited calibrations are not available for all products or all locations)
- Calibrations are not performed and PCNs are not installed under these CarePlans on instruments that do not require repair or are evaluated as "no-fault found" on our technician's final analysis. In the case where your instrument was evaluated as "no fault found" you may obtain a calibration while your instrument is in our lab by purchasing a calibration at a 15 % discount from our current list price. An additional P.O. or other billing authorization will be required for these services.
- Email notification is dependent on the information you list when registering on our website.
- You may transfer ownership of a CarePlan for the same model and serial number for which the original plan was purchased. Ownership changes must be registered in order to receive service.
- Fluke reserves the right to cancel a CarePlan for program abuses as determined by our lab managers. We will notify the plan owner in advance in writing and issue a prorated account credit for the remaining plan term value.
- Fluke provides pre-paid return freight using common ground carrier, non-insured. Requests for other freight arrangements, special carriers and routings or insurance coverage is not covered under these Silver Care Plan services. If you require these special services they may be arranged by contacting your Fluke service facility.

Fluke. *Keeping your world up and running.®*

**Fluke Corporation,
Hart Scientific Division**
799 E. Utah Valley Drive
American Fork, UT 84003-9775 U.S.A.
Tel: (801) 763-1600
Fax: (801) 763-1010
www.hartscientific.com

**Fluke Corporation,
Hart Scientific Division
Fluke Europe B.V.**
PO Box 1186, 5602 BD
Eindhoven, The Netherlands
Tel: +31 (0) 40 2676 403
Fax: +31 (0) 40 2676 404
E-mail: hart.logistics@fluke.nl

All other countries:
Tel: +1 (801) 763-1600
Fax: +1 (801) 763-1010

©2009 Fluke Corporation.
Specifications subject to change without notice.
Printed in U.S.A. 10/2009 3535615A D-EN-N
Pub_ID: 11580-eng

Modification of this document is not permitted without written permission from Fluke Corporation.